

Communications

Building an MDM-type platform for internal communication

in the Urban Mobility Center



RISK Electronics



CURRENT STATE

The Center for Urban Mobility is a municipal enterprise under the Sofia Municipality. Its main function is to manage the city's transport infrastructure. An important aspect of its activities is communication with citizens and providing information on public transport schedules, route changes during repairs, line delays, parking spaces, and more. There is active internal communication among the municipal company's employees – dispatchers, drivers, and inspectors. All of them are equipped with devices such as computers and phones to maintain visibility and contact with each other. This internal communication is necessary for carrying out the company's activities.

The municipal enterprise requires a **Mobile Device Management (MDM) platform**. This tool can ensure employee interaction and communication while securely storing the relevant internal work information.

Active internal communication between:



dispatchers



drivers



controllers



All of them are equipped with devices to maintain visibility and contact with each other.

SOLUTION

The RISK Electronics team is building an MDM-type platform to manage and secure employees' work devices. This type of technological tool allows centralized management of data, as well as protection against external interference, maintenance, and configuration of phones and laptops.

Installing MDM software blocks the use of unwanted applications on company devices and ensures fast and secure access to work information.



Management and security of employees' work devices



Centralized data administration



Protection against external interference



Maintenance and configuration of phones and laptops



Restriction of unauthorized applications



Fast and secure access to work information

IT administrators can remotely manage employees' devices, create or delete user profiles, and activate or remove applications using this tool. Additionally, they can troubleshoot issues remotely or update specialized work software.

IT administrators can:



remotely
manage
devices



create or delete
user accounts



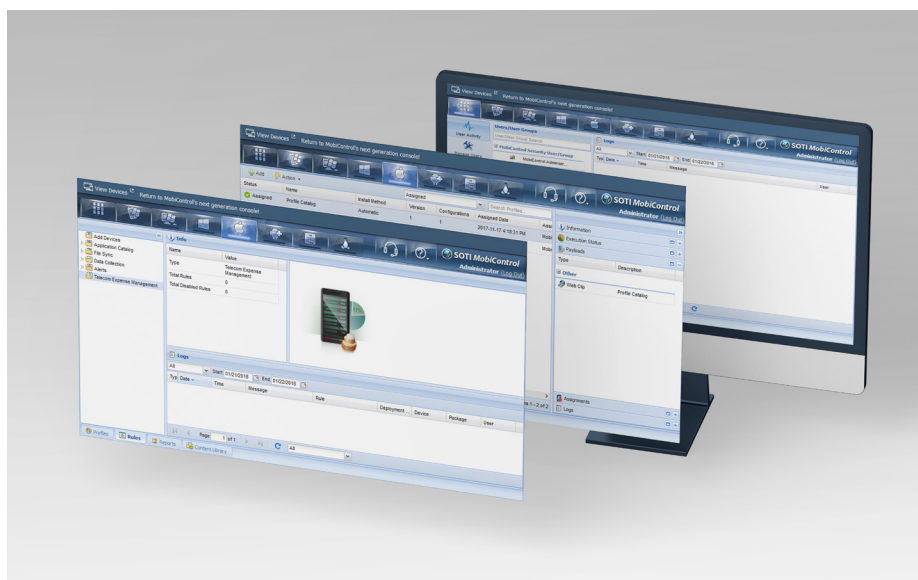
activate or remove
applications



troubleshoot issues
remotely

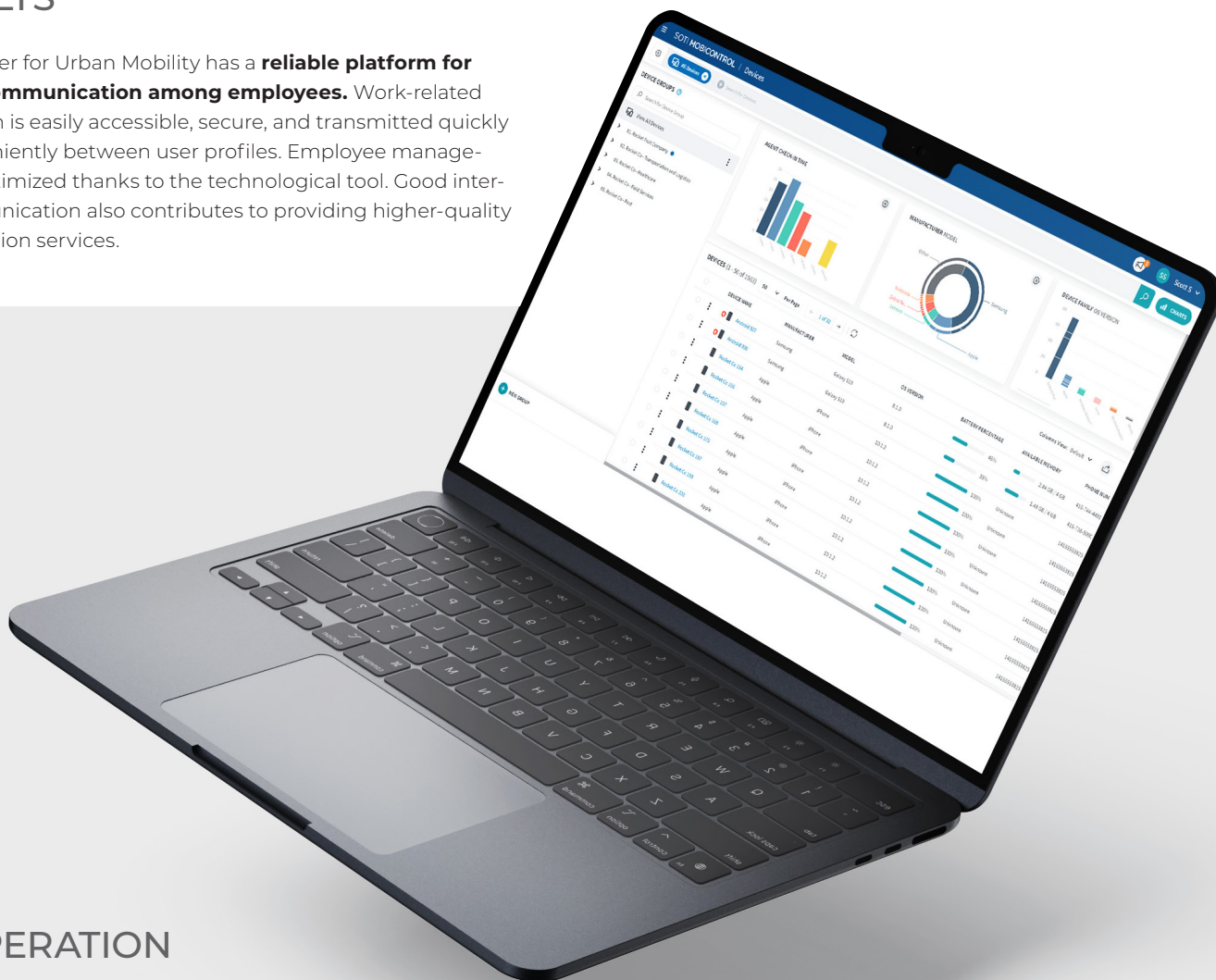


update
software



RESULTS

The Center for Urban Mobility has a **reliable platform for internal communication among employees**. Work-related information is easily accessible, secure, and transmitted quickly and conveniently between user profiles. Employee management is optimized thanks to the technological tool. Good internal communication also contributes to providing higher-quality transportation services.



COOPERATION

RISK Electronics is one of the first companies in the IT sector in Bulgaria. Our name is synonymous with a strategic approach in consulting and innovation in creating IT solutions and infrastructures. Our many years of experience are always associated with an individual and specialized approach, tailored to the needs of clients such as the Urban Mobility Center.

CONTACTS

Do you need help? Save time, describe your question, and we will connect you with an expert for consulting or a demonstration.

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The corporate culture of **RISK Electronics** is closely linked to our desire for renewal and improvement. Changes are an essential part of fulfilling our mission. We work with our clients, guiding them towards faster and more sustainable transformation over time. The ability to renew is crucial for expanding the freedom of our partners. It gives them new and unique opportunities to define their individual path of development. We support our clients in their efforts to achieve maximum results from changes. We implement solutions and work together with them from concept to realization. It is precisely the close collaboration, innovative technologies, and projects that make RISK Electronics a loyal, reliable, and successful business partner.